Privacy Policy

FISAF Australia (we, us or our), handles personal information in line with this policy, the Australian Privacy Principles and applicable privacy laws. This policy explains how we handle information about athletes, parents and guardians, club and school contacts, coaches, officials, volunteers, staff, applicants and other people who deal with us.

1. Information we collect and hold

Depending on how you deal with us, we may collect and hold contact details, dates of birth and age categories, club or school affiliations, membership and accreditation details, competition entries and results, transaction records, emergency contacts, images and recordings, and correspondence. We may also collect application, reference and screening information for relevant roles, and records relating to incidents, complaints and child safety concerns.

We collect personal information that is reasonably necessary for our functions and activities. We collect sensitive information, such as injury, medical or accessibility information, with consent where required, or where the law otherwise allows or requires collection.

2. How we collect information

We collect information directly from you where reasonable and practicable. We may also receive it from a parent or guardian, an authorised representative, a club or school that registers you or enters you in an event, or a person reporting an incident or concern. We collect information through registration and entry systems, forms, enquiries, events and our online channels.

You may deal with us anonymously or under a pseudonym where practicable and permitted by law. Some activities, such as membership registration and competition entry, require us to verify your identity or eligibility. If you do not provide the information needed for a service, we may be unable to provide it.

3. How we use and disclose information

We use personal information to administer memberships, affiliations, entries, competitions and results, provide services, process payments, respond to enquiries, manage safety and complaints, and meet our legal obligations. We use or disclose information for the purpose for which it was collected. We may also use or disclose it for a secondary purpose with consent or where otherwise permitted or required by law.

Depending on the purpose, we may share relevant information with clubs and schools, event organisers and officials, service providers, professional advisers, insurers, emergency services or authorities. We share information for child safety, incident response and reporting where appropriate and permitted or required by law.

4. Minor athletes and event publications

We may receive information about minor athletes from them, their parent or guardian, or their club or school. Where consent is needed, we consider whether the young person can understand what is being proposed and involve a parent or guardian where appropriate. We handle child safety information with restricted access and share it as needed for safety, complaint handling or lawful reporting.

We publish competition results. Our Event Photography & Film Policy explains how official event photography and filming are managed, including notice and permission arrangements. Athletes, parents and guardians can contact us at admin@fisafaustralia.com.au to raise a concern or ask us to restrict capture or publication, or to review material already published through our channels. We consider these requests in light of the circumstances and applicable obligations.

5. Marketing and Social Media

Where permitted by law, we may send you updates and promotions about FISAF Australia events, programs and services. You can opt out of marketing at any time using the unsubscribe option or by emailing admin@fisafaustralia.com.au. We may still send you messages needed to administer your membership, competition entry or transaction.

We may publish names, photographs, videos and competition results on our official social media channels to report on events, recognise participants and promote the sport. We handle photographs and videos in accordance with our **Event Photography & Film Policy** and obtain consent where required.

You, or a parent or guardian acting on your behalf, may ask us to withhold information from future posts or review a post already published on our channels. Please email admin@fisafaustralia.com.au or use the relevant form on our website. We will consider your request and take reasonable steps to act on it where practicable.

6. Security, retention and breaches

We take reasonable technical and organisational steps to protect the personal information we hold from misuse, interference, loss, and unauthorised access, modification or disclosure. We take reasonable steps to securely destroy or de-identify information when it is no longer needed for a permitted purpose, subject to applicable legal retention requirements. If we become aware of a suspected data breach, we assess it, take steps to limit harm and notify affected people and regulators where required.

7. Access, correction and removal requests

To ask for access to, or correction of, personal information we hold about you, email admin@fisafaustralia.com.au. We may ask you to verify your identity or authority to act for someone else. We respond within a reasonable period. Requests for correction are free.

If we refuse access or correction, we will give you written reasons where we can lawfully do so and explain how to complain. If we decline to correct your information, you can ask us to associate a statement with it that records your view.

You may also ask us to remove information. We assess removal requests against the purposes for which we can still use or disclose the information and any applicable retention requirements.

8. Privacy complaints and contact

If you have a privacy question or complaint, or need a copy of this policy in another format, email admin@fisafaustralia.com.au. We will acknowledge complaints, investigate and tell you the outcome. If you are dissatisfied with our response or receive no response within 30 days, you may complain to the Office of the Australian Information Commissioner at www.oaic.gov.au where it has jurisdiction.

9. Policy updates

We review this policy as our practices and applicable laws change. The current version is available free of charge on the FISAF Australia website.