

COMPETITOR & SPECTATOR INFORMATION PACK 2025

EVENT: FISAF Australia Super Series – QLD Clubs
DATE: Friday 13th – Sunday 15th June 2025
HOST VENUE: Paul Bancroft Centre, Cleveland District High School
ADDRESS: Russell Street, Cleveland QLD 4163 Australia
GETTING THERE: Simply copy and paste the below link to your internet browser for directions on getting to the venue. <https://maps.app.goo.gl/SRm3DG2uBDNy9Gxb8>



PARKING

Free parking available at the venue – **Carpark entry via Waterloo Street.**

Please note: The precinct is often busy with other events & lessons, so we request that all FISAF event attendees are to be courteous to other visitors and abide by School parking rules at all times.

IMPORTANT: Please do not arrive prior to your allocated session time, as this may cause unnecessary foyer & car park congestion. Please only arrive at or during your allocated session time.

SPECTATOR TICKETS

Spectator tickets for this event will be sold online only, via Ticketebo.com.au
Ticket sales will remain open online throughout the event and can be purchased at any time *until sold out.*

Important Notes:

- There is no allocated seating at this venue, all seating is general admission – first in first served basis
- Children 3 years & under of age may attend with a ticketed adult, however they must not take up a physical seat
- Entered participants (coaches, athletes & judges) **do not** need to purchase a spectator ticket
 - o Entered participants are welcome to attend all sessions, free of charge, given that their 'Participant' wristband is intact. Event wristbands **must** remain attached at all times whilst attending the event.
- Tickets will be available online **from Friday 6th June @9 AM**
- Tickets sales will remain online throughout the event – *unless sold out!*
- Tickets can be purchased in the following ways:
 - o **PER DAY EVENT PASS**
 - These allow for access for 1 day only – Friday **OR** Saturday **OR** Sunday
 - o **FULL EVENT PASS – (Includes Friday, Saturday & Sunday – ALL SESSIONS):**
 - **IMPORTANT:** Full event pass wristbands **MUST** remain attached at all times whilst attending the event
 - Normal wristbands rules & guidelines apply regarding wristbands which are removed & or tampered with – see below for details
 - o ***If you do not wish to keep your wristband on overnight, you should instead purchase 1-day event passes.***

SPECTATOR TICKET PRICES (Excludes online processing fees)					
FRIDAY 1-DAY PASS		SATURDAY/SUNDAY 1-DAY PASS		FULL EVENT PASS (Friday – Sunday)	
Adults	\$10.00	Adults	\$15.00	Adults	\$30.00
Seniors/Students	\$8.00	Seniors/Students	\$12.00	Seniors/Students	\$25.00
Children (4 – 12 Yrs.)	\$6.00	Children (4 – 12 Yrs.)	\$10.00	Children (4 – 12 Yrs.)	\$20.00
3 Years & Under	FREE	3 Years & Under	FREE	3 Years & Under	FREE

Tickets will go on sale Friday 6th June @ 9 AM – <https://www.ticketebo.com.au/fisaf-2025-qldclubsuperseries>

Wristband Collection & Event Entry:

- Please print your receipt and ticket information **or** have it ready to go on your phone to bring with you on the day
- On arrival, please queue at the 'TICKET/WRISTBAND COLLECTION' desk, in front of the entrance doors and have the above items ready
- The QR Code on your ticket/s will be scanned by a venue staff member, after which you will be given your applicable event pass wristband (depending on your purchase)
 - o You will be able to collect the wrist band/s under your booking for that particular **session only**
 - o It is essential that everyone puts their wristbands on before entering the stadium. There will be ushers at the door checking these
 - o Wristbands **MUST always remain attached**
 - Wristbands are non-transferable
 - Any wristband that is removed or tampered with will immediately become void, and a new pass will need to be purchased
 - Staff have the right to refuse entry to any spectator whose wristband has been tampered with
 - Full Event Passes: If you do not wish to keep your wristband on overnight you should instead purchase per session event passes.
- If you have purchased multiple *per session event passes*, you will need to queue, have your ticket information scanned (QR CODE) and receive your new session event pass wristband, **each session**
- Spectators will **not** be able to sign in and collect session pass wristbands for multiple sessions at a time.



EVENT TIMES

FRIDAY 13 TH JUNE 2025	
Athlete/Coach Arrival & Registration <i>(Registration will remain open throughout the session)</i>	5:00 PM
Spectator Arrival & Doors Open	5:00 PM
Session 1	
Approx. Event Times	6:00 PM – 9:00 PM <i>(Including presentations)</i>
Competition Sections	Elementary Stream: All Youth & Adult Individuals National Stream: All Youth & Adult Individuals & Fitness Teams International Stream: All Youth & Adult Individuals & Fitness Teams
SATURDAY 14 TH JUNE 2025	
Athlete/Coach Arrival & Registration <i>(Registration will remain open throughout the entire day)</i>	7:00 AM
Spectator Arrival & Doors Open	7:00 AM
Session 2	
Approx. Event Times	8:00 AM – 11:00 AM <i>(Including presentations)</i>
Competition Sections	Elementary Stream: All Cadet Individuals National Stream: All Cadet Individuals & Fitness Teams International Stream: All Cadet Individuals
Session 3	
Approx. Event Times	11:30 AM – 4:15 PM <i>(Including presentations)</i>
Competition Sections	Elementary Stream: All Mini Individuals National Stream: All Mini Individuals & Fitness Teams International Stream: All Mini Individuals
Session 4	
Approx. Event Times	4:45 PM – 8:30 PM <i>(Including presentations)</i>
Competition Sections	Elementary Stream: All Youth & Adult Teams National Stream: All Youth & Adult Teams International Stream: All Youth & Adult Teams
SUNDAY 15 TH JUNE 2025	
Athlete/Coach Arrival & Registration <i>(Registration will remain open throughout the entire day)</i>	7:00 AM
Spectator Arrival & Doors Open	7:00 AM
Session 5	
Approx. Event Times	8:00 AM – 12:15 PM <i>(Including presentations)</i>
Competition Sections	Elementary Stream: All Mini & Cadet Teams National Stream: All Mini & Cadet Teams
Session 6	
Approx. Event Times	11:30 AM – 4:15 PM <i>(Including presentations)</i>
Competition Sections	Elementary Stream: All Junior Individuals National Stream: All Junior Individuals & Fitness Teams International Stream: All Junior Individuals

PROGRAMS

FISAF Australia Staff will do their best to keep the event running to schedule but due to unforeseen circumstances events often can run ahead or behind schedule. Event programs will be available to view & download online, they will also be printed & posted on walls around the venue.

To download a copy of the Event Program, go to: <https://fisafaaustralia.com.au/events/spectator-information/>

Note: Make sure you refresh the web page **prior** to clicking on any linked documents to ensure your device is loading the most recent program.

CHILD SAFETY & SUPERVISION

During this event, there will be other non-FISAF activities running simultaneously at the venue. This means that there will be people inside the venue who are NOT there to be part of our event. This may include (but is not limited to) other athletes, spectators, staff, and members of the general public. FISAF Australia does not have exclusive use of facilities such as toilets, food vendors etc.

FISAF Australia is **NOT** responsible for the supervision of children in and around the venue throughout the event. It is **strongly recommended** that coaches provide extremely clear instructions to parent/carers and athletes regarding drop-off and collection times, and procedures related to supervision expectations and responsibilities.

Only FISAF Australia staff, registered athletes and coaches are permitted into warm-up and backstage areas. At no time are parents/carers and other persons permitted in these areas at any time throughout the event. If a parent/carer needs to get an item to their child in these areas, they must ask a FISAF staff member to organise this with the child's coach.

FOOD/BEVERAGES

There will be a coffee van onsite selling a variety of hot & cold drinks, as well as small food items.

There are bins located in the foyer and inside the stadium, please ensure **ALL** rubbish is disposed on departure.

PHOTO/VIDEO POLICY

In line with our official **Photography & Film Policy** (available on our website), all videos & photos **MUST** be taken from the designated video/photo area inside the venue. If you are not recording any videos or taking any photos, we ask that you return to your seats. There will be signage at the venue especially designed for athletes, coaches and parents to take photographs/videos.

We kindly ask that coaches, athletes & parents are ONLY videoing/photographing your own CLUB/SCHOOL athletes (unless permitted by other clubs).

ATHLETE REGISTRATION / WARM UP AREAS

COACH ARRIVAL

- It is highly suggested that Coaches arrive 10 mins prior to the allocated registration time
- We recommend that coaching staff wait in a visible area, yet, away from the main building
- Coaches are to collect and group **all** their athletes outside the venue. Once all your students have arrived, coaches can lead the group through the foyer, to the Athlete Registration Desk
- Please **do not** loiter in the foyer.

ATHLETE ARRIVAL

- Athletes to arrive at the designated arrival time - arriving earlier is **NOT** permitted
- Athletes can approach the registration desk individually to receive their wristbands

BACKSTAGE/WARM UP AREAS

- **Backstage areas are to be used by participants ONLY** (Judges, Coaches, Athletes & FISAF Staff)
- The backstage areas are **NOT** to be used for the following:
 - o Make up & hair – It is recommended that all athletes arrive with their hair and makeup done

PRESENTATIONS & MARSHALLING

For this event, athletes **will** be marshalling on stage for presentations. Once all athletes have marshalled onstage, each competition section will be read out by the judges. As teams are awarded placings, athletes are to carefully & quickly, walk onto the stage area to collect their medals & pose for any photos. Athletes are to then quickly return to their seats.

If changes to the presentation process are required on the day, coaches will be notified prior. If you have any questions regarding this process during the event, please speak with event staff.

Please Note: Presentations may take up to 30-45 minutes, following the judge review.

We strongly encourage the use of School Banners, Posters and Mascots 😊!

EXITING THE VENUE

- **IMPORTANT!** As there are very quick transitions between presentations and session start times, we ask that **ALL** photos & discussions following presentations are had outside of the venue & **not** on the stage/court area. We kindly ask that all clubs/schools, athletes & parents, move away from the stage/court area swiftly so the FISAF team can prepare for the next session
- Ultimately, we will leave it up to each club/school to decide on the best method for meeting your parents at the conclusion of presentations
- Please ensure you communicate your exit plan and pick up procedures with your school/club parents, prior to the day, and again when they drop their child at the registration time.

ATHLETE BELONGINGS

It is highly recommended that athletes do not bring anything unnecessary or anything of value to the event. Should your athletes have belongings with them at the event (small bags, water bottles, jumpers etc.), we suggest each club/school is to bring a large tub/bin, clearly labelled, that athletes can place their belongings in as they head backstage.

SUPER SERIES FEEDBACK

Pre-Choreographed Routines (Elementary and School Stream)

Due to the tight program all pre-choreographed routines will receive the generalised feedback as an email the week following the event in a document. This is because there is no time in the program for a group feedback session with the head judge. Head judge feedback forms for illegal moves etc will still be in your folders if required.

Own Choreography Routines (National, International & School Stream)

This will be given on paper per routine by a global judge and placed in your club/school feedback folder.

All Categories:

The Head Judge will give feedback for any routine that has unacceptable moves, anything that can occur deductions, category change requests etc. This form will also be placed in your feedback folder.

Should you have any further questions, feel free to contact us otherwise we look forward to seeing you there!

