

COMPETITOR & SPECTATOR INFORMATION PACK 2023



EVENT: FISAF Australia Super Series – Gladstone
DATE: Saturday 3rd June 2023
HOST VENUE: Logan Metro Sports & Events Centre
ADDRESS: 56 Goonoon St, Gladstone Central QLD 4680
GETTING THERE: Simply copy and paste the below link to your internet browser for directions on getting to the venue. <https://goo.gl/maps/nSe8Hw3V1fdw4Xjs8>

PARKING

GECC has its own multi-story car park which is serviced by 3 elevators and has over 170 available spaces. This car park provides direct access to the building available through the double glass doors on Level 1. Front door access to the building can be reached through the Ground Level and out to Goonoon Street.

SPECTATOR TICKETS

Spectator tickets for this event will be sold **online only**, via Trybooking.com.

Ticket sales will remain open online throughout the event and can be purchased at any time throughout the weekend - **unless otherwise sold out.**

Important Notes:

- There is no allocated seating at this venue, all seating is general admission – first in first served basis.
- Children 3 years & under of age may attend with a ticketed adult, however they must not take up a physical seat.
- Tickets will be available online from Friday 26th May @ 3 PM
- Tickets sales will remain online throughout the event – **unless sold out!**
- Entered participants (coaches, athletes & judges) **do not** need to purchase a spectator ticket.
 - o All entered participants are welcome to attend all sessions, free of charge, given that their 'Participant' wristband is intact. Event wristbands must remain attached at all times whilst attending the event.

SPECTATOR TICKET PRICES	
SESSION PASS	
Adults	\$15.00
Seniors/Students	\$12.00
Children (4 – 12 Yrs.)	\$10.00
3 Years & Under	FREE

To purchase your tickets, go to: <https://www.trybooking.com/CIHTR>



Wristband Collection & Event Entry:

1. Please print your receipt and ticket information **or** have it ready to go on your phone to bring with you on the day
2. On arrival, **at the designated 'Spectator Arrival & Door Open' time**, please queue at the 'WRISTBAND COLLECTION' table and have the above items ready
3. The QR Code on your ticket/s will be scanned by a FISAF staff member, after which you will be given your event wristband to wear throughout that particular session.

Please note:

- You will be able to collect the wrist band/s under your booking for that particular session
- It is essential that everyone puts their wrist bands on before entering the theatre/stadium. There will be ushers at the door checking these
- Wristbands must remain attached at all times;
 - Wristbands are non-transferable
 - Any wristband that is removed or tampered with will immediately become void, and a new one will need to be purchased
 - Staff have the right to refuse entry to any spectator whose wristband has been tampered with.
- If you have purchased multiple event passes, you will need to queue, have your ticket information scanned (QR CODE) and receive your new event pass wristband for each event session.
 - Spectators **will not** be able to sign in and collect wristbands for multiple days/sessions at a time.

EVENT TIMES

SATURDAY 3 RD JUNE 2023	
Athlete/Coach Arrival & Registration <i>(Registration will remain open all session)</i>	7:30 AM
Spectator Arrival & Doors Open	7:45 AM
Approx. Event Times	8:30 AM – 3:00 PM
Competition Sections	School Stream: All Sections Elementary Stream: All Sections National Stream: All Sections International Stream: All Sections

PROGRAMS

FISAF Australia Staff will do their best to keep the event running to schedule but due to unforeseen circumstances events often can run ahead or behind schedule. Event programs will be available to view & download online, they will also be printed & posted on walls around the venue.

FOOD/BEVERAGES

There is a kiosk onsite selling a variety of hot & cold drinks, as well as small food items.

There is a **STRICT** policy of no food/drinks in the theatre, dressing rooms or warm-up areas (water is the only exception). **We ask that you please respect the venues policy and only consume food/drinks outside the theatre.** There are bins located in the foyer, please ensure ALL rubbish is disposed on departure.

PHOTO/VIDEO POLICY

We ask that due to legal reasons, all videos & photos are taken from the designated video/photo area inside the venue. If you are not recording any videos or taking any photos, we ask that you return to your seats. There will be signage at the venue especially designed for athletes, coaches and parents to take photographs/videos.

We kindly ask that coaches, athletes & parents are ONLY videoing/photographing your own CLUB/SCHOOL athletes (unless permitted by other clubs).

ATHLETE REGISTRATION / WARM UP AREAS

COACH ARRIVAL

- It is highly suggested that Coaches arrive 10 mins prior to the allocated registration time
- We recommend that coaching staff wait in a visible area, yet, away from the main building
- Coaches are to collect and group **all** their athletes outside the venue. Once all your students have arrived, coaches can lead the group through the foyer, to the Athlete Registration Desk
- Please **do not** loiter in the foyer.

ATHLETE ARRIVAL

- Athletes to arrive at the designated arrival time - arriving earlier is **NOT** permitted
- Athletes can approach the registration desk individually to receive their wristbands

BACKSTAGE/WARM UP AREAS

- **Backstage areas are to be used by participants ONLY** (Judges, Coaches, Athletes & FISAF Staff)
- The backstage areas are **NOT** to be used for the following:
 - o Make up & hair – It is recommended that all athletes arrive with their hair and makeup done

PRESENTATIONS & MARSHALLING

For this event, athletes will be marshalling on stage for presentations. Once all athletes have marshalled onstage, each competition section will be read out by the judges. As teams are awarded placings, athletes are to carefully & quickly, walk onto the stage area to collect their medals & pose for any photos. Athletes are to then quickly return to their seats.

EXITING THE VENUE

- **IMPORTANT!** As there are very quick transitions between presentations and session start times, we ask that **ALL** photos & discussions following presentations are had outside of the venue & **not** on the stage area. We kindly ask that all clubs/schools, athletes & parents, move away from the stage/court area swiftly so the FISAF team can prepare for the next session
- Ultimately, we will leave it up to each club/school to decide on the best method for meeting your parents at the conclusion of presentations
- Please ensure you communicate your exit plan and pick up procedures with your school/club parents, prior to the day, and again when they drop their child at the registration time.

ATHLETE BELONGINGS

It is highly recommended that athletes do not bring anything unnecessary or anything of value to the event. Should your athletes have belongings with them at the event (small bags, water bottles, jumpers etc.), we suggest each club/school is to bring a large tub/bin, clearly labelled, that athletes can place their belongings in as they head backstage.

Should you have any further questions, feel free to contact us otherwise we look forward to seeing you there!

SUPER SERIES
RECEIVE FEEDBACK FROM THE JUDGING PANEL BEFORE STATES

COFFS HARBOUR, NSW - 29 - 30 MAY
ROWVILLE, VIC - 6 MAY
HYDE PARK, SA - 20 MAY
BROADMEADOW, NSW - 26 - 27 MAY
GLADSTONE, QLD - 3 JUNE
CRESTMEAD, QLD - 9 - 11 JUNE